

SPINDLE TREE PLY  
Number - 9030656664  
Email- santhosh@spindletreeply.com  
Address- Door No - 1-5-1003/103  
Alwal, Hyderabad, 500010



## Terms & Conditions

- Upon the receipt of a complaint, Spindle Tree Ply shall depute their authorized representative for physical inspection of the allegedly damaged portion of the products at the place where it has been used.
- At the time of inspection, the purchaser/ owner will have to produce the proof of the product (cash memo, invoice, etc.) issued either by the authorized dealer of Spindle Tree Ply or by the company.
- Spindle Tree Ply reserves the right to take sample from the damaged portion of the products and thereafter send it for physical/chemical examination.
- On satisfactory proof of the originality of the product with Spindle Tree Ply shall replace equal quantity of the product which has been genuinely damaged.
- This warranty shall not be applicable if the Spindle Tree Ply branded products are combined with any other brand of plywood in making furniture.
- This warranty shall not be applicable if the Spindle Tree Ply branded products are combined with any other brand of wood panel products or untreated timber for furnishing.
- Spindle Tree Ply provides 20 years warranty against borer and termite attack subject to the below conditions. Though Spindle Tree Ply treats its with special chemicals, the warranty doesn't cover the natural wear or moisturized conditions or any other similar contingencies, lack of maintenance or severely pest infected environment and inferior/bad workmanship. Spindle Tree Ply is not responsible for any consequential damages to the plywood products.
- The liability is limited to the extent of replacement of the material actually damaged.
- Spindle Tree Ply shall only entertain financial claim or claim of replacement subject to the test certificate confirming the manufacturing defect and the visual chemical and physical examinations confirming that the product is a genuine product of Spindle Tree Ply.
- Customers are requested to check the image below for proper identification of products manufactured by Spindle Tree Ply.
- This warranty applies to all the warranted products manufactured by Spindle Tree Ply after 1st August 2020.

### For Spindle Tree Ply

Date..... Issued at.....Branch.....Date of mfg./CU no.....  
Cash memo/Invoice no. .... Date..... Authorized Signatory.....  
Dealer's Name .....  
Customer's Name & Address.....  
.....

Dealer's signature with seal